

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE **RECEIVED**

MAY - 4 2004

**GROUP 3600**

In re Patent Application of

BRYAN et al

Atty. Ref.: 1585-273

Serial No. 09/842,785

TC/A.U.: 2163

Filed: April 27, 2001

Examiner: Unassigned

For: METHOD AND SYSTEM FOR PROVIDING REMOTE QUALITY  
ASSURANCE AUDITS

\* \* \* \* \*

April 27, 2004

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

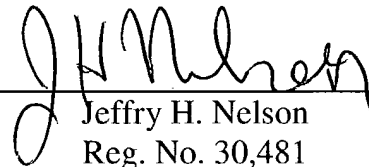
**STATUS INQUIRY**

A Status Inquiry was filed on October 11, 2002, regarding the above-identified application. An answer to that inquiry was not received and, as of this date, we have still not received an Official Action regarding this case. Inquiry is again made as to when an Action will be forthcoming.

Respectfully submitted,

**NIXON & VANDERHYE P.C.**

By: \_\_\_\_\_

  
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